

PDSA

Please fill out the PDSA Activity Collection Form for

Month 1: 12/1/21 - 12/31/21

Response was added on 09/24/2021 3:03pm.

At the heart of the Model for Improvement is the Plan-Do-Study-Act cycle, which allows for rapid, effective testing of change: planning the change, trying it, observing the results, and acting on what you learned.

Use these questions to record the successes and barriers you encounter, examine the progress you are making through the strategy you selected, and make changes that will lead to maximal improvement of your rates.

Practice Name: test_record

Month 1: 12/1/21 - 12/31/21

Plan

Describe the change you tested for this PDSA cycle.

We tested using an excel spreadsheet to check if patients were connecting to external referral sources. Patients with positive depression screens were entered into the spreadsheet along with the date of referral. Two weeks after the referral was made, we called the patients back to see if they'd been able to connect with the referral.

Do

When did you start the PDSA cycle?

09-24-2021

Study

What did you learn from doing your plan?
How did your results compare to what you thought would happen?

The spreadsheet was useful for tracking referrals. We weren't able to connect to about a third of our patients (no responses). Most patients did not have an appointment, primarily due to long wait times. The patients the physician connected to the referral resource on their behalf did have appointments.

Based on what you learned from this PDSA cycle, what changes do you plan to make in the process for the next cycle? Do you plan to adopt, adapt, or abandon what you did?

We will continue to track referrals. We'll also encourage the clinicians to make the referral on behalf of their patients when they can. We also may describe a process for how to manage the patients who haven't been able to connect with their referral.

No Impact

Severe Impact

Is the current status of the COVID-19 pandemic in your state having an impact on your practice?

Do you have any additional comments or insights you would like to share about this PDSA cycle?
