

2019 Vermont Blueprint for Health

FEATURED SPEAKERS

Caroline Berchuck, MD – Dr. Berchuck, is the Medical Director of Acute and Urgent Care at Commonwealth Care Alliance, where she focuses on innovation of hospital and healthcare delivery systems for high-cost, high-need patients. CCA is a \$1.5b non-profit integrated payer and provider for patients in Massachusetts dually-eligible for Medicare and Medicaid. Caroline manages hospital and pre-hospital care delivery services for CCA's ~35k patients, including creation and implementation of a Hospital at Home program, Complex Care Hospitalist Consult Services at hospitals across Massachusetts, home-based emergency care through a specialized community paramedicine program, emergency department diversion programs, and a data, analytics, and academic research team for the initiatives. Clinically, she is a Complex Care Hospitalist, as well as a primary care provider at a specialized, home-based, multidisciplinary practice for patients with complex medical and social needs and disabilities at Commonwealth Community Care. She is also on faculty at Boston University School of Medicine and is the Complex Care Fellow at Boston University Institute for Health System Innovation and Policy. Caroline completed Family & Community Medicine residency and the Health Systems & Leadership concentration at the University of California, San Francisco, and is a graduate of Emory University School of Medicine and Davidson College.

Jeremiah Eckhaus, MD, ABHM - A board-certified family physician who has been in practice for 15 years, 10 of those in Central Vermont. Some of his current interests include primary care practice improvement and redesign, population health management, and physician/APP wellness.

Sue Grinnell, MPH - Director of Business Strategy and Technology where she oversees the Population Health Innovation Lab (PHIL) at the Public Health Institute. The mission of PHIL is to design, catalyze and accelerate innovative approaches that advance health outcomes and well-being. Through the use of various innovative practices including the Art of Hosting and Design Thinking, PHIL supports deepened capacity for collaboratives to navigate the complex waters of population health. Her current work is focused on supporting various multi stakeholder collaboratives intent on improving the health and well-being of their communities, one of which is the California Accountable Communities for Health. Sue has over 30 years of experience in public health, having held a variety of positions working to address issues such as chronic disease, access to prenatal care, and children's health. Prior to coming to PHI, Sue was with the Washington State Department of Health, where she held several positions; Special Assistant for Health Transformation and Innovation, State Chronic Disease Director and Maternal and Child Health Director as well as the Director of the Office of Healthy Communities. As the Special Assistant, she served as the public health liaison between the WA state Department of Health and the WA Health Care Authority; she was also a member of the joint agency team that created the Accountable Community of Health

model. As the Director of the Office of Healthy Communities, she created the Healthy Communities Washington initiative, an integrated strategy merging chronic disease and Maternal and Child Health funding and strategies.

Joe Haddock, MD - Dr. Joe Haddock grew up in rural western Illinois, attended undergraduate and medical school at Northwestern University, did his postgraduate training at the Medical Center Hospital of Vermont, and spent 3 years in the military at Camp LeJeune, N.C. Since 1978 he has practiced family and internal medicine at the Thomas Chittenden Health Center, and has been involved in many various capacities with UVM, UVM Medical Center, and Health First. Outside interests include raising sheep, guitar, woodworking, and grandchildren.

Carrie Hoff - Deputy Director with the County of San Diego's Health and Human Services Agency, Carrie Hoff currently manages the ConnectWellSD program, with a goal of enabling person-centered service through business process and data integration. Ms. Hoff's 20 years of County experience span managing programs and administering service contracts for a variety of departments. As a certified Lean Six Sigma Black Belt, Ms. Hoff excels in process improvement and project management. A graduate of the University of California at Los Angeles, Ms. Hoff taught in the Project Management program at San Diego State University College of Extended Studies for more than five years. Ms. Hoff is currently a National Advisory Council member of the Robert Wood Johnson Foundation Data Across Sectors for Health (DASH) program, a Board Member for the San Diego Futures Foundations, and is a member of the 2-1-1 San Diego Community Information Exchange Advisory Group.

David Kendrick MD, MPH, FACP is the Founder and CEO of MyHealth Access Network, Oklahoma's non-profit health information network, which ensures that every Oklahoman's complete health record is securely available where and when they need it for care and health decision-making. MyHealth serves more than 3 million patients and is focused on improving health in Oklahoma and beyond by implementing a community-wide infrastructure for healthcare IT. MyHealth was one of ONC's Beacon Communities and continues to serve as the Convener and Data Aggregator for Oklahoma's Comprehensive Primary Care initiative, which has shown significant quality improvement each year and more than \$100M in savings. MyHealth is focused on providing advanced health information exchange, community-wide care coordination tools, and a robust decision support platform to support providers and patients in improving health. Dr. Kendrick is a member of the Board of Directors for the following organizations: National Committee for Quality Assurance (NCQA)-Chair-elect; Strategic Health Information Exchange Collaborative (SHIEC); The Network for Regional Healthcare Improvement (NRHI); Advisory Board to the Sequoia Project; and convening faculty for the Comprehensive Primary Care program (CPC). Dr. Kendrick proposed the Patient Centered Data Home™ model of nationwide interoperability

which enables secure patient record exchange among states and regions where individuals receive care. Dr. Kendrick also served as Senior Counsel for Interoperability to the National Coordinator for Health IT and continues to work closely with the Office of ONC.

As a board certified internist and clinical informaticist, Dr. Kendrick chairs the Department of Medical Informatics at the University of Oklahoma's School of Community Medicine, and serves the OU Health Sciences Center as the Assistant Provost for Strategic Planning.

Previously, Dr. Kendrick was medical director at Archimedes, a California-based start-up utilizing advanced mathematics and modeling methods to simulate human disease, treatment, and costs to enable better decisions on care, costs, and policy.

Lisa Letourneau, MD, MPH – A graduate of Brown University and the Brown/Dartmouth Program in Medicine Dr. Letourneau received training as a board-certified internist and practiced emergency medicine for seven years before beginning her work in clinical quality improvement. She went on to receive her Masters in Public Health from the Harvard School of Public Health in 2002, and she served for 8 years as the Senior Director of Clinical Integration for MaineHealth, a nonprofit integrated healthcare system where she led a range of improvement initiatives. Dr. Letourneau has an interest in helping to build connections between public health and clinical care, and the role of physicians in helping to develop and lead health improvement efforts.

Nick Macchione, MS, MPH, FACHE – With 30 years of experience leading health and human services, Nick Macchione serves as San Diego County's Director of the Health and Human Services Agency. Macchione oversees a workforce of approximately 6,300 employees and a \$2 billion annual budget, which reaches over 1.4 million people. In his role, Macchione is at the forefront of a paradigm shift transforming how government serves the public to live well. As the architect and strategist of "*Live Well San Diego*", Macchione is championing a large-scale, social movement for population wellness, and inspiring collective efforts for everyone to be health, safe and thriving.

Macchione holds Master's degrees from Columbia University and NYU specializing in leadership, management and policy and is the Baldrige Foundation's 2018 Harry S. Hertz Leadership Award Recipient. Nick is a Fellow of the American College of Healthcare Executives, a Public Health Leadership Scholar with the Public Health Institute/federal CDC and Creating Healthier Communities Fellow of the American Hospital Association.

Jill Rinehart, MD - A full time pediatrician with Hagan, Rinehart & Connolly Pediatricians in Burlington, Vermont and Clinical Associate Professor of Pediatrics at the Robert J. Larner

School of Medicine at the University of Vermont. Dr. Rinehart is a national leader in medical home and has built a high-quality model of care featured in the American Academy of Pediatrics monograph on “Best Practice in Medical Home” for her practical application of care coordination strategies for families with children with special health care needs. As the eldest sibling of two children with developmental disabilities, Dr. Rinehart comes to advocacy work from a very personal route. She is currently the President of the American Academy of Pediatrics Vermont chapter and received the “Green Mountain Pediatrician” award for her efforts to represent the voice of children and families in health care reform.