Dear Colleagues,

The UVM Libraries—Dana Medical Library, Howe Memorial Library, and Silver Special Collections Library—will open for the Fall 2020 semester. I write to share details about access to our facilities, collections, and services during this unprecedented time.

First and foremost, we remain committed to the health and safety of our patrons and employees. The library buildings will open to UVM affiliates (students, staff, and faculty) in accordance with state health guidelines. We have reduced seating in all three buildings to accommodate social-distancing protocols. New seating arrangements will limit library patrons to quiet, independent study. Access to all online collections will continue. We will continue offering other services, albeit virtually in some cases.

**Access to facilities**

*Dana Medical Library* (effective August 17)

- **Building hours:** Monday – Thursday 7:30 am – 11 pm, Friday 7:30 am – 8 pm, Saturday 9 am – 8 pm, Sunday 9 am – 11 pm
- **Access requirements:** UVM affiliates only, with a valid CATcard or UVMMC badge. New building capacity: 75 patrons.

*Howe Memorial Library* (effective August 31)

- **Curbside pickup hours:** Monday – Friday 8 am – 10 am. Faculty, staff, and students may retrieve requested items outside of Howe by appointment.
- **Building hours:** Monday – Sunday 10 am – 6 pm. Computers, scanners, printers, microfilm readers, stacks, and print materials remain accessible. Some spaces remain closed, including group study rooms and the Map Room. See [Visiting the Howe Library](#) for more information.
- **Access requirements:** UVM affiliates only, with a valid CATcard. New building capacity: 225 patrons. Because students urgently need places to study, students will receive priority for entry if the library approaches or reaches full capacity. We are expanding curbside pickup service to ensure that faculty can obtain physical materials as needed.

*Silver Special Collections Library* (effective August 31)

- **Building hours:** The Billings Library is not open for general study.
- **Access requirements:** Silver Special Collections Library will welcome all visitors (including non-UVM affiliated researchers) by [appointment](#) during regularly scheduled hours.
Connecting from off campus

Please visit our connecting from off campus page for instructions on accessing electronic collections.

Reference & research consultations

Librarians remain eager to meet with you and your students. Please contact us about 1:1 research consultations, point-of-need help through our virtual reference services, and visits with your classes to provide research instruction. To connect, please visit:

- Howe Library’s Ask-a-Librarian service
- Ask Dana
- Silver Special Collections’ Ask-a-Librarian service.

Document delivery services

We have greatly expanded efforts to scan copies of articles and book chapters from our print collections. All Interlibrary Loan services continue; our ILL staff will make every effort to obtain for you material we do not own.

See more information on document delivery and reproduction services at Dana, Howe, and Silver Special Collections.

Curbside pickup

We are expanding the curbside pickup program we instituted this spring. Faculty, staff, and students can request physical items and then retrieve those items outside of Howe between 8 am and 10 am, Monday through Friday, by appointment. The Howe library space will close from 8 am to 10 am to ensure we can fulfill all pickup requests while maintaining social-distancing requirements.

For more information on the Libraries’ Fall 2020 services, please visit:

- Dana
- Howe
- Special Collections

We know these are extraordinary times. Like you, we are adapting our work, teaching, and research to the evolving circumstances. Please let us know how we in the Libraries can help you while we all adhere to campus, local, and state health and safety mandates. Your input will be vital in the days and weeks ahead.

Sincerely,
Bryn Geffert
Dean of Libraries