

**From:** [Hallquist, Kiersten L](#)  
**To:** [StudentCOMServices](#)  
**Cc:** [Kulaga, Ellen D](#); [Rosen, Lee](#); [Quinn, Colleen](#); [Eldakar-Hein, Shaden](#)  
**Subject:** RE: UVM COVID-19 Student Testing Protocol – Clinical Level Student Roll-Out  
**Date:** Friday, September 4, 2020 10:17:05 AM  
**Attachments:** [image003.png](#)  
[image004.png](#)

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Hi Again,

I know this is all confusing, as our landscapes change every day. I recently learned an email went out on 9/1 re-stating M3/M4 exemption from the protocol. I wasn't aware of this email and apologize for the conflicting messages. Please defer to communications out of the Office of Medical Student Education for your expectation, and please do not hesitate to reach out to us with any questions.

I also wanted to TRY to simplify what we are asking just a bit further/summarize the in-depth communication we sent yesterday (the clinical level is just such a complex organism!)

- **On campus (in Chittenden county) for the fall semester** = testing
  - Students cannot come to campus if they are not engaging in the on-campus testing protocol
  - Students can schedule via the CoVerified app; evening appointments are the quietest (I just volunteered last night and students tend to zoom through after 6pm-ish). The clinic is updating their hours to close at 7pm M-Th, starting on 9/10. So, if you want evening hours, I recommend you start your weekly protocol on a Mon-Th, next week or on Monday, 9/14 (deadline to start your weekly testing as a fall on-campus student).
- **Off-campus (outside of Chittenden County) for the fall semester** = not required to test
  - Option to enroll in remote testing program
- **Not on campus after 9/12?** [Complete the form](#) to capture your separate situation/scenario for our records/for us to provide to the testing team. UVM is currently running the weekly testing through mid-September and then plans to reassess the program. We want to have this information on hand if/when the testing protocol is extended to help ensure we can support you to be successful in all of this to the best of our ability.

I hope this helps. I sincerely appreciate you all working to comply with any COVID-19 safety measures that roll your way, and your incredible patience and understand. We are so very lucky to work with this incredible student group!

Happy Fri-yay to you all!

Best,  
Kiersten

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**From:** Hallquist, Kiersten L

**Sent:** Thursday, September 3, 2020 2:59 PM

**To:** StudentCOMServices <StudentCOMServices@med.uvm.edu>

**Cc:** Kulaga, Ellen D <ellen.kulaga@med.uvm.edu>; Rosen, Lee <lee.rosen@med.uvm.edu>; Quinn, Colleen <cquinn@hhhn.org>; Eldakar-Hein, Shaden <shaden.eldakar-hein@uvmhealth.org>

**Subject:** UVM COVID-19 Student Testing Protocol – Clinical Level Student Roll-Out

**Importance:** High

Hello Again, our lovely Clinical Level Students,

Great news! The testing center is running as a super well-oiled machine and the CoVerified App (app used to facilitate the testing protocol) is running swimmingly (I've been trying my darndest to break it all week and I think, by golly, all the glitches in the Matrix are ironed out).

Thus, as promised, we are officially incorporating our clinical level students into the UVM COVID-19 Student Testing Protocol to adhere to our state and local commitments to limit the spread of COVID-19 to the best of our ability.

**GREEN & GOLD PROMISE:**

ALL medical students (including on-campus and away) must complete and adhere to the [COVID-19 Safety Training and Green & Gold Promise](#). You will have received an email from me yesterday if you had yet to complete the UVM Blackboard-based Training/Quiz.

**TESTING PROTOCOL:**

1. **All students accessing UVM Campus and/or the UVMHC campus are to participate in the UVM COVID-19 Student Testing Protocol:** If you fall within this category, you must begin your daily symptom checks and weekly COVID-19 testing. This is all seamlessly achieved via the CoVerified app.

**DEADLINE/TIMELINE** - Please **begin your daily symptom reports ASAP** and **schedule your first weekly COVID-19 test at the Davis Center sometime next week** (to begin your weekly testing program). By September 13, you should have your weekly testing underway and have begun your daily symptom checks.

- [Download the CoVerified App, now](#), and please be sure to update it anytime you are prompted. You will use your UVM Credentials to sign into the CoVerified app. If the app is not playing nicely or you do not have access to a smartphone, you can also [access the browser-based version of the CoVerified platform](#).
    - When you login, you put your [NetID@uvm.edu](mailto:NetID@uvm.edu) email address. Once you've entered the complete email address, the password field will disappear, and you will be able to move to the next screen.
    - Click "Submit" and the app takes you to the myUVM Single-Sign-On (SSO) Portal. Login with your UVM Credentials (UVM NetID only – not email, and UVM NetID password)
      - Did you forget your UVM NetID Password? No worries! [Visit the UVM NetID Account Management Page](#) for troubleshooting support.
  - Students can schedule testing dates and times that work for their schedule via the CoVerified app.
  - The Davis Center testing clinic is open 9am-9pm M-Th and 9am-5pm Fridays.
    - If you are unable to find times that fit with your schedule within a given week, please [contact StudentCOMServices](#) to let us know.
    - If there is a long line when you arrive, do not be discouraged. It moves along quickly... like a grocery store check-out line (Hannaford/City Market, NOT Costco). I went through it just this morning, and I was in line outside of the white tents when I arrived; I made it through the entire process in under 20 minutes.
  - You need to **bring your UVM Student ID (UVM CATCard) with you** to the testing center to be tested.
  - If you fall within this full-time campus category and thus will enter the UVM campus testing program ASAP, please feel free to ignore the rest of this message.
2. **Are you on campus for most of the fall, but enrolled in one rotation off campus between September 12, 2020 and December 31, 2020?** If you are on campus for the fall, please enter the protocol outlined above (scenario #1), and also [complete this form ASAP and no later than Sunday, September 13](#).
  3. **Not on campus for in-person curriculum... yet? However, you have a rotation sometime this fall?** If you have a rotation on campus this fall, however, you are not on campus for the full fall semester, please [complete this form ASAP and no later than Sunday, September 13](#).
  4. **Students who do not plan to step onto campus anytime between September 12, 2020 and December 31, 2020** can request an exemption from the testing protocol; [complete this form ASAP and no later than Sunday, September 13](#).
  5. **Students who are rotating off-campus for the fall semester (i.e. CT-campus, LIC, or outside of Chittenden County)** and do not plan to step onto campus anytime between September 12, 2020 and December 31, 2020 are invited to sign up for the Remote Testing program (Vault testing service); please [complete this form ASAP and no later than Sunday, September 13, if you wish to enroll in the remote testing program](#).
  6. **If you plan to visit campus intermittently throughout the fall semester (you are within driving distance and would like to visit)**, then you will need to adhere to the on-campus testing protocol and plan to have at least one weekly trip to complete your weekly testing. Please see testing protocol scenario #1, above.

Please do not hesitate to contact us with any questions.

Kind regards and so much appreciation for you,

Kiersten

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**From:** Hallquist, Kiersten L <[Kiersten.Hallquist@med.uvm.edu](mailto:Kiersten.Hallquist@med.uvm.edu)>  
**Sent:** Thursday, August 6, 2020 8:19:30 PM  
**To:** StudentCOMServices <[StudentCOMServices@med.uvm.edu](mailto:StudentCOMServices@med.uvm.edu)>  
**Subject:** Clinical Level UVM COVID-19 Testing Protocols

Hello Lovely Clinical Level Students,

We know the past week of communications regarding the UVM COVID-19 Testing Protocols have been a bit confusing for many of us, and especially for you, having been on campus for over a month (and over two for some of you).

Thank you so much for reaching out to us and working with the university to support their system designed to protect our campus and community.

Earlier today, I met with an incredibly dedicated UVM team, who is working to ensure you have your zero-day testing ready and waiting for you, next Friday. They are working around the clock to meet the state's health mandates associated with re-opening for in-person curriculum, this fall. It's truly an impressive endeavor, and I know I am grateful for all of this work you and our amazing staff are doing to keep our campus and community safe. We sincerely appreciate your patience as we launch this unprecedented and very new

programming.

The UVM Strong Fall 2020 team working to roll out our 5-day, zero-day, and seven-day testing clinics recognize your level of training and preparation you've already undergone prior to returning to campus and the extra level of precautions and procedures you are taking daily, as members of the clinical environment. They do not wish interrupt your medical education already underway simply to roll out this new campus-wide endeavor for all students ASAP. We were able to officially delay your roll out/incorporation into the campus-wide testing procedures until the systems are fully operational with all students.

I can confirm that failing to complete the [COVID-19 Safety Training and Green & Gold Promise](#) and adhering to the testing protocol (5-day, day-zero, seven-day, and ongoing testing) can result in a deactivated UVM CATCard. However, **this does not CURRENTLY apply to our clinical level students.**

We currently plan to launch you in the UVM COVID-19 testing protocol and process between 8/31 and 9/4. We will provide more details as the team finalizes the full process, days, times for you. If you already requested your 5-day test, that's great; don't worry. Simply complete the test when it arrives. If you've been reading emails and thinking "yeah, but this totally doesn't apply to us – we've been here for a bit," that's cool, too! We will provide you with a clear timeline you will need to meet to ensure you do not lose your CATCard access to buildings with fair warning.

That being said, if you are feeling bored and want to test your VOSHA skills, you can complete the [COVID-19 Safety Training and Green & Gold Promise](#) at any time and this will "count" if/when the chips fall for our clinical level.

We hope this is reassuring and helpful. Please do not hesitate to reach out to us with any questions.

Kind regards and so much appreciation for you,  
Kiersten

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**From:** StudentCOMServices <[StudentCOMServices@med.uvm.edu](mailto:StudentCOMServices@med.uvm.edu)>

**Sent:** Thursday, August 6, 2020 7:49 PM

**To:** Hallquist, Kiersten L <[Kiersten.Hallquist@med.uvm.edu](mailto:Kiersten.Hallquist@med.uvm.edu)>

**Subject:** Fw: Additional Information re: UVM Return to Campus Protocols

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**From:** StudentCOMServices

**Sent:** Thursday, August 6, 2020 11:48 AM

**To:** StudentCOMServices <[StudentCOMServices@med.uvm.edu](mailto:StudentCOMServices@med.uvm.edu)>

**Cc:** COVID Test <[COVIDTest@uvm.edu](mailto:COVIDTest@uvm.edu)>

**Subject:** Additional Information re: UVM Return to Campus Protocols

Hello Students,

Thank you so much for maintaining close communication with us. More importantly, thank you so much for your dedication to supporting UVM procedures to ensure the safety of our campus and greater Burlington Community.

We also appreciate the opportunity to provide additional information and support:

- Medical students are the first in returning to campus and thus to run the UVM COVID-19 testing process; OMSE is working closely with UVM Strong Fall 2020 teams in communicating feedback and challenges with the system as our students work to meet deadlines/requirements. We are all trying our best with what we are given, which invites patience and compassion with everyone working hard to ensure students return to in-person education safely while also protecting the local Burlington Community.
- As long as students do the following, they can return to campus for in-person instruction:
  - Follow/adhere to state travel guidelines and requirements (both any relevant

home-state guidelines and the [Vermont State Travel requirements](#) (rules within your control and provided in advance of start dates), which includes the negative COVID-19 test results within the 14 day quarantine, and/or completing the 14-day quarantine.

- Complete the [COVID-19 Safety Training and Green & Gold Promise](#) no later than the day prior to stepping back onto campus – takes no more than 20 minutes. Training is successfully completed with a 100% on the final quiz.
- Are NOT experiencing any COVID-19 symptoms:
  - Fever 100.4F or over
  - Cough
  - Shortness of breath or difficulty breathing
  - Chills
  - Repeated shaking with chills
  - Muscle pain
  - Headache
  - Sore throat
  - New loss of taste or smell
  - Vomiting and diarrhea
- Do what they can to meet the UVM-specific COVID-19 testing procedures/requirements (whatever is in the realm of your control – i.e. requesting the 24hr delivery test to arrive within five days, attending day-zero testing clinic if in place when you arrive). **If/when a hiccup/issue is discovered, students should report this to [COVIDTest@uvm.edu](mailto:COVIDTest@uvm.edu)**
  - You should take the mailed Vault home-test as soon as it arrives, as it is mandatory, even if the timing does not work for you to get the results before you arrive on campus
  - Currently, the COVID-19 Safety Training and Vault COVID-19 testing systems are connected to CATCard access as part of an impressive automated monitoring system to hold all UVM students accountable to the testing protocol. We are working diligently to protect our Medical Students from errors as these new systems become fully operational. Please [let us know ASAP](#) should any CATcard changes occur. We are available to address any issues arising from any automated-system errors/misunderstandings.

Please let us know if you have any questions, or if we can be of assistance.

Best regards,

**The Medical Student Services Team**

Office of Medical Student Education

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