44% made job easier
- increased access for patients; better commute; quicker appointments; “time to decompress at the end of the day”; reduced COVID risk; “looking into [patients] worlds at home is sometimes helpful for perspective.”

34% neither agree/disagree
- not in a “neutral” environment, but some patients are more open/revealing in telehealth; “easier for patients, but for me always better to see patients in person.”

22% does not make job easier
- liability is great; not able to assess patients well; increased work; “technical challenges are daunting.”

Methods: REDCap online survey was distributed starting May 18, 2020 to primary care professionals and organizations nationally, including: NAPCRG, AAFM, CFHA, SGIM, UVM Medical Center, Kaiser Northern California, California Nurses Association, reddit, twitter, etc. Recruitment efforts will continue throughout the COVID-19 crisis. Participants can choose to complete the survey once or several times. The survey occurs weekly and is dynamic in order to include pressing questions.

Participants: Thank you everyone for your participation and for sharing your experiences during this challenging time in history. As of October 6, 2020, we have recruited 836 participants from all 50 states (see graphic) and a few outside the U.S., including: 38% physicians, 9% nurse practitioners and physician assistants, 17% nurses, 7% medical assistants, 17% behavioral health providers, 5% administrative support staff, and 6% other; 78% of participants are women, 89% white, and the average years working in their current role is 10 years (median; 0.1 to 70 years).

Week 19 & 20: We continue to examine occupational burnout and stressors during COVID. 59% (n = 836) of participants are experiencing burnout in one or more domains.” We continued to explore reactions to the use of telehealth during this time (n = 240).